

VMware vCenter Configuration Manager QuickStart Service

CHALLENGES

Increase IT Service Efficiency

“Software that enables companies to automate various IT processes is the key to being competitive in today’s market. The automation of change and configuration management is vital to minimizing IT staff time on maintenance tasks and reducing the chance for configuration errors.”

(Source: Tracy Corbo, Senior Analyst, IDC)

The VMware vCenter Configuration Manager Quickstart Service

VMware vCenter Configuration Manager automates common tasks to increase operational efficiency, decrease costs, and regain control over the IT infrastructure.

Today’s IT organizations are under tremendous pressure to meet standards related to governance, risk and compliance. These standards—which may come from an industry group, government regulators, a governance board or a company’s own organization’s policies and best practices—create unique requirements for IT professionals. Organizations must manage larger, more complex environments with fewer resources. As a result, server configuration analysis has become time-consuming and often requires multiple tools. Compliance and change management is increasingly difficult as system configurations change constantly and new vulnerabilities evolve. A dynamic compliance analysis framework is necessary to eliminate unnecessary business risk and leverage the power of automation.

Business Challenges

Required to do more with less, IT organizations are struggling to retain visibility into the server infrastructure, particularly in virtual environments. The ever-increasing demands to achieve compliance and minimize risk are forcing IT managers to find new ways to simplify and automate server and desktop management. They constantly struggle to answer questions such as:

- How do I manage and maintain my infrastructure to meet the requirements of compliance?
- How do I improve my visibility into the physical and virtual infrastructure to identify non-compliant assets?
- Which tools should I use to analyze server and desktop configurations and resolve problems?
- How can I be certain that the infrastructure is compliant with internal and external best practices or IT compliance?

Organizations that can automate the process of monitoring and managing server changes will be able to improve IT process efficiency, optimize physical and virtual infrastructures, and achieve compliance.

ABOUT VMWARE PROFESSIONAL SERVICES

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

For more information, visit www.vmware.com/services.

Understanding the VMware vCenter Configuration Manager QuickStart Service

The VMware vCenter™ Configuration Manager collects, stores, fixes, and manages configuration settings from servers and workstations across physical and virtual environments. With this critical data, VMware vCenter Configuration Manager eliminates the hassle and expense associated with using multiple tools for managing changes, patches, configurations, remediations and compliance. Common tasks are automated to increase operational efficiency, decrease costs, and regain control over the IT infrastructure. The VMware vCenter Configuration Manager QuickStart Service provides rapid deployment and configuration of Configuration Manager by an experienced VMware representative, allowing IT organizations to see results immediately.

Service Description

The VMware Configuration Manager QuickStart Service offers three options, depending on the number of agent deployments that is right for your environment. Each option includes the installation of vCenter Configuration Manager on a single collector, and then agent deployments for either 200, 2000 or 4000 endpoints, depending on which option you choose. Collections from those endpoints will be tested and patch assessment results generated if applicable. In addition to implementation, VMware consultants will provide a knowledge transfer overview.

The VMware vCenter Configuration Manager QuickStart Service engagement consists of:

- **Implementation**—Install and configure the Configuration Manager server and agents in the data center(s).
- **Discovery**—Automated discovery for accurate and up-to-date results.
- **Optimize**—Tune configuration settings and make recommendations for data collection and retention policies.
- **Knowledge Transfer**—Provide an overview of the Configuration Manager Console and capabilities to resources assisting with the implementation strategy.

VMware looks beyond technology to focus on the services required to deliver key business objectives.

Get Started Today

More information about VMware Professional Services is available from your local VMware representative or at www.vmware.com/services.

Terms and Conditions

This datasheet is for informational purposes only. VMWARE MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DATASHEET. All VMware service engagements are governed by the VMware Professional Services General Terms and Conditions (see <http://www.vmware.com/files/pdf/services/tc.pdf>).

